

# Joshua G. Palmeri

SOFTWARE DEVELOPER // TEAM LEADER

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PROFILE	Developer with 7+ years of professional experience in business analysis, software development and maintenance. Expert-level programmer with 5+ years of leadership, team-building and supervisory experience. Leader and Manager who cultivates excellence, fosters collaboration and inspires greatness.		
SKILLS	PHP, MySQL, JavaScript, jQuery, HTML5, CSS3, JSON, XML/XSL, Git, MAMP, Apache Configuration Strong working knowledge of object-oriented programming; working knowledge of C#, .NET, JSP UI & UX, Mobile Design, Brand Development; Web Services, REST APIs, Relational Database Design, SOA ERP, CRM and CMS Development (Oracle RightNow, OU Campus, WordPress, Perch) Expert in Project Management tools and methodologies for systems and application development SDLC activities including Business Analysis, Technical Specifications, User Documentation Enterprise Analytics & Reporting, Crystal Reports, Google Analytics, Tag Manager, SEO		
EXPERIENCE	<b>Lead Programmer/Analyst</b>	<b>Stony Brook University</b>	Feb 2014 – Present
	<ul style="list-style-type: none"><li>• Oversee web development operation of Stony Brook University web properties and applications.</li><li>• Oversee ongoing maintenance of SBU Web: 400,000 monthly users; 900,000 monthly page sessions.</li><li>• Meet with clients to understand need and document requirements. Define technical specifications.</li><li>• Conduct thorough business analysis. Create project scope for end-to-end solutions.</li><li>• Develop front-end &amp; back-end systems, relational databases, using client-side and server-side scripting.</li><li>• Integrate OU Campus CMS, WordPress, Drupal and PeopleSoft data via use of APIs and Web Services.</li><li>• Lead application development of complex implementations. Create and maintain detailed documentation.</li><li>• Manage workload and personnel via efficient tools and effective communication skills.</li><li>• Hire, supervise, train and mentor direct reports. Provide vision and direction for development.</li><li>• Lead daily status meetings. Review code, discuss improvements and provide project direction.</li></ul>		
	<b>Web Developer</b>	<b>Suffolk County Community College</b>	Oct 2017 – Present
	<ul style="list-style-type: none"><li>• Design and develop custom web solutions according to modern web architecture and best practices.</li></ul>		
	<b>Founder, Web Developer</b>	<b>Inspiro Designs</b>	May 2013 – May 2017
	Oversee project lifecycle, from requirements analysis to coding, deployment and maintenance.		
	<b>CRM Developer</b>	<b>Nikon Inc.</b>	Jan 2012 – Feb 2014
	<ul style="list-style-type: none"><li>• Design and develop complex solutions in Nikon's enterprise CRM system, Oracle RightNow Service Cloud.</li><li>• Develop project requirements and create technical specifications for web-based solutions.</li><li>• Design, develop, test, and deploy complex solutions for Nikon web across multiple locales and languages.</li><li>• Ensure daily operation of CRM system: 1.5 million customer records in four locales, multiple languages.</li><li>• Conduct business analysis and lead client meetings at regional call center.</li><li>• Design &amp; implement streamlined CRM workflows to improve agent experience. Train CRM administrators.</li><li>• Develop enterprise-level system integrations between ERP systems via web services.</li><li>• Perform data imports (400,000+ records). Cleanse data and perform QA.</li><li>• Generate enterprise-level reports. Analyze and distribute results.</li></ul>		
	<b>Web Developer</b>	<b>Nikon Inc.</b>	Feb 2010 – Jan 2012
	<ul style="list-style-type: none"><li>• Design &amp; develop front-end promotional pages and business email for NikonUSA.com.</li><li>• Manage UAT and QA process. Track bugs and implement fixes expediently.</li><li>• Manage content in Teamsite CMS. Perform user training.</li></ul>		
	<b>EDUCATION</b>	<b>Dowling College</b>	<b>Oakdale, N.Y.</b>
	B.S. Computer Science, Web Design		
RESOURCES	<b>Stefan Hyman</b> , <i>Assistant Provost, Admissions</i> , Stony Brook University. (631) 632-9148 <b>Mitchell Menarchem</b> , <i>PMP, Program Manager</i> , Stony Brook University. (631) 632-4323 <b>Jeff Wiedre</b> , <i>Customer Support Manager</i> , Nikon Inc. (631) 525-1967		